LiKE100 Designated Broadband Service Offer to Selected Customer

Now Select Pack 1-Month FREE Trial Pass—Terms and Conditions ("Terms and Conditions")

- 1. The offer is applicable to new customers (whose service installation address has not been installed with any NETVIGATOR / LiKE1OO Broadband Service within 3 months prior to the application date) at designated estates subscribing to designated LiKE1OO Broadband Service ("Eligible Customers").
- 2. To enjoy Now Select Pack 1-month Pass on Now E (the "Pass"), Eligible Customers can download the Now E mobile application (the "Application") onto your mobile phone or tablet; or visit our Now E website at www.nowe.com (the "Website"); or log into Now E Android TV box to register for a Now E account and enter the promotion code ("Promotion Code"). Supported devices include smart phones and tablets (iOS version 12 or above (excluding macOS Big Sur), Android version 8 or above, Google Mobile Services (GMS) or Huawei Mobile Services (HMS) (applicable to designated devices)), personal computers (recommended web browser: Chrome, Safari and Edge in Chromium version), designated smart TV with Android TV operating system installed or Android TV box (Android version 8.0 or above) and Now E Android TV Box. Requirements relating to supported devices are subject to change from time to time. Please refer to www.nowe.com for the latest requirements.
- 3. Customer must redeem the Promotion Code on the Application, the Website or via Now E Android TV box no later than 22nd March, 2021 at 23:59 to activate the Pass, otherwise the Promotion Code will be expired. The validity period of the Pass is one month from the date of activation. Your complimentary use of the Pass will end after one month and you will not be charged for such Pass thereafter.
- 4. The Promotion Code and Pass cannot be used in conjunction with other promotional offers for redeeming the Now Select Pack.
- 5. The Now Select Pack includes: Now Drama Express, Now Drama Channel, Now Chinese Drama Channel, Now Jelli, Viu, ViuTV, Now Sports 1, Now Sports Prime, Now News, Now Direct and Now Business News Channel ("Content"). The Content may change from time to time, with or without notice. All matches are subject to cancellation and/or suspension by the rights holders and/or event organizers. Dates and times of all matches and sporting events may be subject to change from time to time so please refer to official announcements by the rights holders and event organizers for the latest information. Please note that PCCW Media Limited ("PCCW") cannot guarantee the continued availability of the channels, programs and services on the Now E service for the entire duration of your Now E subscription; and it shall not be liable for any unavailability or delay in the broadcast, of any matches and/or programming. The channel line-up and programming on the Now E service; and hours of broadcast of any program or channel are subject to change from time to time.
- 6. Now E service quality depends on the quality of the signal received, internet conditions, server speeds, network conditions, coverage, locations, the device used, hardware, software, usage levels and other factors.
- 7. The Pass, the Promotion Codes, Now E, the Application and the Website are provided by PCCW. PCCW's decision in the event of any disputes arising from or relating thereto, shall be final.
- 8. By activating the Promotion Code and using the Pass, you are deemed to have read and agreed to be bound by these Terms and Conditions, the "Now E Terms and Conditions", "Now E Android TV Box Terms of Use" and "Now E Things to Know" (available for viewing at https://www.nowe.com/tnc/service, https://www.nowe.com/tnc/tvbox and https://www.nowe.com/help/thingstoknow).
- 9. Each Promotion Code can only be used once. PCCW shall not be liable for invalidation or loss of any Promotion Code.
- 10. Please note that all programming on Now E can only be viewed in Hong Kong for your private domestic viewing only and must not be shown or exhibited for any public or commercial purposes.
- 11. The Promotion Code or Pass cannot be exchanged for cash, returned or resold; and will not be replaced if damaged.
- 12. The English version of these Terms and Conditions shall prevail over the Chinese version (if any) which is provided for information purposes only.

- 13. LiKE1OO Broadband Service is provided by us, Hong Kong Telecommunications (HKT) Limited, and it is available only in designated residential areas. The Now E service is provided by PCCW. In the event of any disputes arising from or relating to the Now E service, PCCW's decision is final. In the event of any disputes arising from or relating to this offer, our decision is final
- 14. For use of the Pass and related enquiries, please email <u>cs@nowe.com</u>.